

# New Perspectives

## PERFORMANCE ENHANCEMENT SERVICES

### Training Services

Customer Training Workshops

Staff Professional Development Workshops

### Psychological Services

Assessment & Referral

Solution-Focused Brief Therapy

Psychological Performance Counseling

Referral for Concrete Resources

### Managerial & Staff Consultation Services

Management Coaching

Staff Coaching on Customer Issues

Best Practices Case Conferences

Development of Counseling Strategies



### Benefits of Services

Improved Customer Satisfaction

Increased Staff Efficiency / Productivity

Skills Enhancement and Professional Growth

Stress Reduction



### Benefits of Services

Personal Performance Barriers Alleviated

Community Resources Identified and Utilized

Linkage to Emergency Resources



### Benefits of Services

Improved Productivity

Improved Morale

Skills for Long-Term Performance