

MASSACHUSETTS

Workforce Investment Act

WIA Communication No. 05-11

Policy Information

To: Chief Elected Officials
Workforce Investment Board Chairs
Workforce Investment Board Directors
Title I Administrators
Career Center Directors
Title I Fiscal Officers
DCS Regional Directors for Workforce Integration
DCS Associate Directors
DCS Field Managers

cc: WIA State Partners

From: Susan V. Lawler, Commissioner
Division of Career Services

Date: February 8, 2004

Subject: ETA Protocol for Serving Older Workers

Purpose: To inform local Workforce Investment Boards and their partners of the issuance , by the U.S. Department of Labor Employment and Training Administration (ETA), of Training and Employment Notice (TEN) 16-04 Protocol for Serving Older Workers (January 31, 2005).

Background: ETA has established a goal of enhancing services provided to older workers through the One-Stop Career Center System and to promote innovative strategies for reaching out to this labor force pool. Traditionally, older workers have been an underutilized sector of the nation's workforce. As the workforce ages and as labor shortages become, as projected, more critical the One-Stop Career Center system must engage the older worker labor pool in order to more effectively connect employers to older workers and older workers to jobs.

Action

Required: Please review the attached Training and Employment Notice (TEN) 16-04 Protocol for Serving Older Workers and consider how your area can best move forward to engage local stakeholders in planning specific strategies to enhance

career center service to older workers and to increase older workers' participation in the workforce.

Inquiries: Please email all questions to PolicyQA@detma.org. Also, indicate Issuance number and description.

Filing: Please file this in your notebook of previously issued WIA Communication Series Issuances as #05-11.